



bringing business beyond

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March 8, 2010

Via Electronic Filing

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Suite TW-A325
Washington, DC 20554

Dear Ms. Dortch,

Pursuant to 47 C.F.R. § 64.2009, RemoteLink, Inc. hereby submits its annual Customer Proprietary Network Information Compliance Certification for 2008.

Sincerely,

A handwritten signature in dark ink, appearing to read "Cliff A. Parrish". The signature is fluid and cursive, with a large, sweeping "P" at the end.

Clifford A. Parrish
CEO

Cc: Best Copy and Printing, Inc via email (FCC@BCPIWEB.COM) (1)

Annual 47 C.F.R § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual § 64.2009(e) CPNI Certification for 2009, covering the prior calendar year 2008

1. Date filed: March 8, 2010
2. Name of Company covered by this certification: RemoteLink, Inc.
3. Form 499 Filer ID: 827474
4. Name of signatory: Clifford A. Parrish
5. Title of signatory: Chief Executive Officer
6. Certification:

I, Clifford A. Parrish, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or a the Commission against data brokers) against data brokers for 2008.

The company has not received customer complaints for 2008 concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that the false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed  _____

Attachments: Accompany Statement explaining CPNI procedures

Statement of CPNI Procedures

1. Use of CPNI: RemoteLink, Inc. is a small business providing Interactive Voice Response and Custom Software Development services. We currently do not market our additional services to our existing clients, or give any client information to outside companies. The client information is used solely for billing and business communication purposes.
2. Authentication Requirements: Currently, customers must provide us with authentication requirements (User ID/Conference Room ID and password) when calling into our Customer Service center or when accessing their account online. If a customer forgets their password, we have an online system in place to generate a password and send it solely to the email address listed on the account.
3. In the future, if RemoteLink expands its services, due diligence will be done to ensure compliance with the Commission's CPNI rules. See 47. C.F. R § 64.2001 *et seq.*